



Terms and Conditions

1. **Service Coverage:**

- The “WAIE” system is exclusively available for use at Al-Drees stations equipped with the system within the Kingdom of Saudi Arabia.

2. **Service Cancellation:**

- Customers may cancel the agreement at any time by providing written notice to Al-Drees at least 48 business hours in advance. All issued Electronic chips and smart cards must be returned for complete destruction. Only the remaining balance in the account will be refunded, provided there is no negative balance upon closure.

3. **Data Accuracy:**

- The customer bears full responsibility for ensuring the accuracy of the information entered into the system and bears responsibility for any outcomes caused by incorrect data.

4. **Electronic chips Ownership:**

- Electronic Chips is the property and responsibility of the customer. It cannot be transferred to another vehicle, and drivers must be instructed to avoid tampering with it.

5. **Fuel Price Adjustments:**

- Fuel prices will be updated automatically in accordance with any changes announced by official authorities.

6. **Bank Account (IBAN):**

- Upon registration, the customer will receive a unique IBAN account to manage their transactions and will be solely responsible for all activities conducted through this account.

7. **Offline Balance Activation:**

- An offline balance equivalent to 50 liters of fuel will be activated by default to prevent service interruptions during internet outages. This amount will subsequently be deducted from the account balance.



8. Electronic Chips Warranty:

- Each Electronic Chips includes a complementary two-year warranty from the installation date, covering manufacturing defects only. Damage due to misuse by drivers is not covered.

9. Fuel Pricing in Remote Areas:

- Fuel prices at stations located outside city limits will be calculated based on the official rates set by regulatory authorities.

10. Electronic Chips Installation:

- The Electronic Chips are provided free of charge when the account is topped up with ~~₪~~ 100 per chip. The balance will become accessible only after the CHIP is installed.

11. Smart card:

- The price for Smart Card ~~₪~~ 10.

12. Early TAGS Cancellation:

- If the Electronic Chips are cancelled within six months of installation, ~~₪~~ 100 (excluding VAT) will be deducted from the account balance.

13. Order Expiry:

- Orders for Electronic Chips that are not installed within 90 days of payment will be automatically canceled.

14. Electronic Chips Replacement:

- Replacing Electronic Chips incurs a fee of ~~₪~~ 50 (excluding VAT).

15. Acceptance of Terms and Conditions:

- By using the “WAIE” system, the customer fully accepts and agrees to the terms and conditions outlined in this agreement.

16. Smart Card Collection:

- Customers must visit the designated sales offices to collect their smart cards.



17. Electronic Chips Installation:

- Electronic Chips installation must be carried out exclusively at authorized installation centers.

18. PIN Code Activation:

- Customers must activate the PASSWORD for all Electronic Chips to ensure the security and integrity of all transactions.

19. Amend the terms and conditions:

- We reserve the right to amend the terms and conditions from time to time in the interest of both the customer and the company. You will be notified of any amendments in sufficient time before implemented.

Service Fees

Unit Price in ﷲ	
Service charges for Diesel Chip/Smart card	Service charges for Petrol Chip/Smart card
ﷲ12	ﷲ10

Notice

- The above prices **excluding VAT**.
- Monthly service fees apply to the Premium Individual Account.

Installation of the Electronic Chip on the External Tank

When the fuel tank opening is external from the vehicle's body, it is necessary to install the chip on a specially designed small mount, as shown in the following images.



- The electronic chip must be fixed on a metal base (a piece made of iron) that has been custom-made for chip installation as shown in the image.
- The electronic chip is covered with a plastic cover using approved glue.
- The ring or chip base should be installed on the upper surface of the tank or the body of the tank using a secure fixing method.
- A hole should be made to secure it to the tank nozzle using a hand tool or a small hand drill as shown in the image.
- While installing the ring or chip base, the tank opening must be sealed.